

## NEW PRESCRIPTION POLICY

Eastside Animal Hospital will now only dispense written/printed prescription requests for clients who wish to purchase medications from a third party pharmacy (Chewy, 1-800-PetMeds, etc.). We will no longer maintain a fax number and therefore cannot receive faxed prescription requests. We will also no longer “call-in” or email prescriptions to third party pharmacies (Wal-mart, Kroger, Walgreens, etc.).

We apologize for any inconvenience this may cause. Our reasons for instituting this policy are for the health and safety of our patients, your pets.

- Written/printed directions decrease the likelihood of errors.
- Written/printed prescriptions are part of the medical record.

We are happy to provide you with a written prescription for the appropriate approved medication if you wish to fill it from a third party pharmacy. However, we strongly recommend getting medications from us directly from our in-house pharmacy or from our on-line pharmacy, Vetsource.

- We cannot guarantee the integrity of third party pharmacy medications.
- Human pharmacists are not trained in veterinary medications, dosages, adverse effects, indications, and contraindications.
- Human medications do not behave the same way in all species and can even be toxic in some cases.

Please allow 2 business days for a written/printed prescription request to be processed and ready for pick up. We will make every effort to have it ready as soon as possible and will call you when it is ready.

There will be no changes in the way our online pharmacy, Vetsource, fills prescriptions since it is an extension of Eastside Animal Hospital’s pharmacy.

There will be no changes in the way compounded medications are filled.

**PLEASE DO NOT FORGET TO ASK FOR A  
WRITTEN PRESCRIPTION FOR ANY  
MEDICATION YOU NEED BEFORE YOU LEAVE  
THE HOSPITAL TODAY.**