



Eastside Animal Hospital

(931) 381-1888

236 E. Campbell Blvd. • Columbia, TN 38401

Financial Policy

Thank you for choosing Eastside Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options. Eastside Animal Hospital requires payment in full at the end of your pet's examination and/or at the time of discharge.

Payment Options

You can choose from:

-Cash, Check, Visa®, MasterCard®, American Express®, Discover Card®

-Convenient Monthly Payment Plan*:
Care Credit® Scratch Pay®

- Allow you to begin treatment today and pay over a period of time
- Available for any treatment amount
- Can be used repeatedly-for the entire family-without having to reapply *

For some treatments or hospitalized care, a deposit may be required. Healthcare plans requiring comprehensive care of more than \$500 will require a 50% deposit to begin your pet's treatment.

Additional Policy Information:

Eastside Animal Hospital charges \$35 for returned checks.

For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

No Show/Cancellation Policy for ALL anesthetic procedures: There will be a charge billed if the appointment is a no show or cancellation is not given within a 24 hour notice.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.